

At **Zambezi Grande Private Game Experience**, we value your privacy and are committed to protecting your personal information. This data privacy policy explains how we collect, use, and protect your personal information in accordance with the Protection of Personal Information Act, 2013 ("POPIA"). (<https://popia.co.za/category/consent/>)

Collection of Personal Information

We collect personal information that you provide to us when making a reservation, contacting us through our website or social media pages, or requesting information about our services. This information may include your name, address, email address, phone number, passport or ID number, and payment information.

Use of Personal Information

We may use your personal information to provide you with our services, such as making a reservation or providing information about our services. We may also use your personal information to communicate with you about your reservation, send you marketing materials about our services, and respond to your inquiries.

Sharing of Personal Information

We will only share your personal information with third-party service providers who assist us in providing our services, such as payment processors, customer service providers, and marketing companies. We will only share the minimum amount of personal information necessary for these third-party service providers to perform their services.

We may also share your personal information with law enforcement agencies or government officials when required by law, or in response to a legal process.

Cookies and Tracking Technologies

We use cookies and tracking technologies on our website to enhance your user experience, to understand how our website is used, and to personalize our marketing efforts.

Data Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. We use industry-standard encryption technologies to protect sensitive data transmitted over the internet.

Your Rights

Under POPIA, you have the right to request access to and correction of your personal information that we hold. You also have the right to object to the processing of your personal information, and to lodge a complaint with the Information Regulator if you believe your rights have been violated.

Changes to the Data Privacy Policy

We may update this data privacy policy from time to time to reflect changes in our practices or legal requirements. We encourage you to review this data privacy policy periodically.

Contact Us

If you have any questions or concerns about our data privacy policy, please contact marketing@zambezigrande.com.

By using our website and services, you consent to our data privacy policy and the collection, use, and disclosure of your personal information as described herein.