

# ZAMBEZI GRANDE RACK RATES

2019/2020

ZAMBEZI

GRANDE



PRIVATE GAME EXPERIENCE



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## RACK RATES 2019-2020

SEASONS	MID WEEK/ WEEKEND
<b>Peak Season</b>	
Luxury Room	USD700
Superior Suite	USD850
<b>Single Rates/ Peak</b>	
Luxury Room	USD900
Superior Suite	USD1,050

<b>Off Peak</b>	
Luxury Room	USD550
Superior Suite	USD700
<b>Single Rates/Off Peak</b>	
Luxury Room	USD750
Superior Suite	USD900

\*All rates are per person per night.  
Standard and contracted tour operator commissions apply.

### Peak Season:

1 July 2019 – 30 November 2019

1 July 2020 - 30 November 2020

### Off Peak Season:

1 March 2019 – 30 June 2019

1 March 2020 – 30 June 2020

Zambezi Grande Private Game Experience is closed between 01 December and 28 February.




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### **Our Rates include:**

- Accommodation
- All meals
- Standard stocked beverages
- Two Safari activities per day
- Use of camp angling equipment
- Cultural village entry
- Wi-Fi
- SES Medical Evacuation Insurance
- Royal Zambezi Airstrip passenger access fees
- Royal Zambezi Airstrip transfers
- Meet & greet service on arrival at Lusaka International Airport and at Royal Zambezi Airstrip
- All government taxes, levies and statutory service charges as applicable

### **Tariffs Exclude:**

- Private Guiding
  - Wellness treatments
  - Special request beverages
  - Loss or damages of angling equipment
  - Breakages
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## **Child Policy:**

We regret, no children under the age of 12. Children 12 years and over will be charged at the full adult rate.

## **Zambezi Grande Private Game Experience will confirm a reservation subject to the following policy:**

**More than 60 days from arrival:** Receipt of a 50% non-refundable deposit of the total invoiced amount for accommodation within 5 business / banking days from written confirmation by the client or forwarding of the deposit request by Zambezi Grande Private Game Experience, whichever is later. Balance payment is due 30 days before arrival.

**60 days or less from arrival:** Receipt of 100% of the total invoiced amount within 5 business / banking days from written confirmation.

Late payment of deposits or balance payments will result in bookings becoming subject to reconfirmation and may result in cancellation.

Confirmation of Third Party Services: Reservations for additional services that have been made on behalf of the client, can only be confirmed upon receipt of payment in full for such services. The terms and conditions, booking and cancellation policies of the third party service provider apply.

## **Booking and Payment:**

Provisional bookings, for arrival in more than 60 days, are automatically released after 14 days if full payment is not made.

Provisional bookings, for arrival in 60 days or less, are automatically released after 7 days if full payment is not made.

## **Confirmation of Booking:**

Once a booking has been confirmed by the client in writing, our cancellation policy will apply.

## **Cancellation Policy:**

Cancellation of a booking must be in writing and is subject to the following cancellation fees:

<b>90 – 60 days prior to arrival</b>	<b>50% cancellation fee</b>
<b>0 – 59 days prior to arrival</b>	<b>100% cancellation fee</b>

Agents and guests are encouraged to obtain adequate travel insurance to cover Zambezi Grande Private Game Experience cancellation terms and conditions.



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## **Instalments:**

All bookings confirmed more than 60 days prior to arrival are subject to a single deposit payment, as specified above, and a single balance payment of the total invoiced amount that remains outstanding.

Balance payments must be received no less than 30 days prior to arrival of the client. All bookings confirmed less than 60 days prior to arrival are subject to a single payment of the total invoiced amount at confirmation.

## **Currency:**

Services are invoiced and payable in United States Dollars. Zambian residents may pay in Zambian Kwacha. For payment in Zambian Kwacha, receipts of payment will be credited to the booking in USD at the rate of exchange of the receiving bank on date of receipt.

## **Remittance:**

Copies of all remittance advice must be forwarded to our reservations office via email: [reservations@zambezigrande.com](mailto:reservations@zambezigrande.com)

## **Bank Charges:**

All bank charges are for the account of the client.

Payments must be made Free of Exchange.

Accommodation, third party services and other disbursements must be paid via Electronic Fund Transfer.

For payment of these services via credit card, a 5.27% surcharge applies.

## **Contact Us:**

T: +27 (0) 31 582 8315

E: [reservations@zambezigrande.com](mailto:reservations@zambezigrande.com)

W: [www.zambezigrande.com](http://www.zambezigrande.com)

